

Terms of purchase

1. Company information

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Contact address:

Olofströms Fritidsklubb Kanotcentralen AB
Strandvägen 14
293 39 Olofström

2. Prices

Each item is listed including VAT in Swedish kronor. In the shopping cart you can see the total price including all fees such as VAT, shipping and payments.

3.1 Payment

Payment takes place through the selected payment method at the checkout. The payment method is provided by Bambora together with partners.

3.2 Card payment

Card payment is accepted by Visa, MasterCard and Maestro. Your payment card is debited immediately.

3.3 Swish payment

Swish payment is accepted at the checkout. Read more and get Swish at <https://swish.nu>.

4.3 Damaged goods and complaints

When you start the activity in the booking, it is important that you check that the products are not damaged or incorrect. Should the product be faulty or damaged, you are entitled to a replacement product if available, otherwise a full refund.

The lessee is responsible for maintaining and using the equipment in the best way. In the event of obvious carelessness or theft, the lessee will be liable for damages or theft.

5. Right of withdrawal and open purchase

Paid bookings are non-refundable. The booking can be moved up to six hours before the start to any date if "Weather Guarantee" (re-booking protection) is purchased for the booking. Full refunds are given in the event of weather conditions that make the activity unsuitable or dangerous, such as thunder, storm or other weather conditions. In the event of illness, the full amount is refunded on presentation of a sickness certificate.

6. Personal data processing

In order to receive, handle and deliver your order, Olofströms Fritidsklubb Kanotcentralen AB will process your personal data. All our processing of personal data takes place in accordance with current personal data legislation. You can read more about how we process your personal data under Appendix 1, Personal data processing.

7. Contact & Customer Service

Contact Olofströms Fritidsklubb Kanotcentralen AB by e-mail: info@halenkanot.com

8. Cookies

A cookie is a text file that is sent from a website to your computer where it is stored either in memory (session cookies) or as a small text file (text-based cookies). Cookies are used to store e.g. login information or your shopping cart when you browse different websites. If your browser is set to not accept cookies, you will not be able to place an order on our site. You can easily change this under settings in your browser. Please note that we do not use cookies to save personal information about you

10.1 Force Majeure

Force Majeure such as war, extensive labor dispute, blockade, fire, environmental disaster, serious spread of infection or other extent beyond the control of the party and which prevents the party from fulfilling its obligations and releases the party from this. Such exemption applies under the condition that the business cannot be conducted under these conditions either. The counterparty must be notified immediately of circumstances that

may apply this provision

10.2 Change of contract terms

After the customer has completed a purchase, the Sales Company does not have the right to change the terms of the current purchase unless otherwise agreed

10.3 Disputes & Laws

Swedish law shall be applied to all purchases in accordance with these terms and conditions. Disputes about purchases according to these terms and conditions shall be heard exclusively by the Swedish general court.

Appendix 1, Personal data processing

Olofströms Fritidsklubb Kanotcentralen AB, org. no. 556799-9379, processes personal data in connection with trading at <https://www.halenkanot.com> and is responsible for personal data processing. Personal data is processed so that Olofströms Fritidsklubb Kanotcentralen AB can provide its services, mainly for the following purposes ("Purposes"):

- To create and maintain your personal account
- To receive and process your orders and ship your goods to you.
- To handle any returns.
- To send you SMS notifications about booking status.
- To answer your questions and inform you about new or changed services.
- To send marketing offers such as newsletters and catalogues.
- To send you surveys that give you the opportunity to influence Olofströms Fritidsklubb Kanotcentralen AB's offers and services.

The data that is processed is the data that you enter, e.g. when you place orders, contact customer service or the like. The information you enter includes e.g. contact information, delivery address and ordered goods ("Personal Data"). The personal data is necessary for Olofströms Fritidsklubb Kanotcentralen AB to be able to achieve the Goals. Certain information may also be obtained from public records or from other publicly available sources.

The main legal basis for the processing is that the processing is necessary for Olofströms Fritidsklubb Kanotcentralen AB to be able to fulfill its obligations towards its customers. Certain treatments are also based on Olofströms Fritidsklubb Kanotcentralen AB's legitimate interest in being able to conduct its business in an efficient and safe manner and on Olofströms Fritidsklubb Kanotcentralen AB's obligation to comply with legal obligations. The personal data may be shared with authorities and other parties that Olofströms Fritidsklubb Kanotcentralen AB hires to achieve the Purposes, e.g. for delivery. These actors may be based in countries outside the EU/EEA. If the European Commission does not consider that the country ensures an adequate level of protection, the transfer to the third party will be supported by the Commission's standard contractual clauses for the transfer of personal data to a country outside the EU/EEA, see Articles 45-46 of Regulation 2016/679 ("GDPR"). These standard contractual clauses can be accessed here: <http://ec.europa.eu/justice/data-protection/international-transfers/transfer/>. The processing of the Personal Data will continue for as long as it is necessary to fulfill the Purposes or as long as Olofströms Fritidsklubb Kanotcentralen AB is obliged to do this. The Personal Data is then deleted.

If you have any questions regarding the processing of Personal Data, you can contact Olofströms Fritidsklubb Kanotcentralen AB via info@halenkanot.com. You can also use this address if you want to exercise any of the rights you have as a registered person according to the GDPR. Please note that the rights under the GDPR are not absolute and that invoking a right does not necessarily lead to an action.

Your rights under the GDPR include the following:

- Right to access – According to Article 15 GDPR, you have the right to access the Personal Data and to be informed about the processing. That information can be found in this document.
- Right to rectification – According to Article 16 GDPR, you have the right to have inaccurate personal data concerning you corrected without undue delay. Taking into account the purpose of the processing, you also have the right to complete incomplete personal data.
- Right to erasure ("the right to be forgotten") - Under certain circumstances, with the support of Article 17 GDPR, you have the right to have the Personal Data deleted.
- Right to restriction of use – Under certain circumstances, you have the right to restrict the processing of the Personal Data according to Article 18 GDPR.
- Right to data portability – According to Article 20 GDPR, you have the right to receive the Personal Data in a structured, commonly used and machine-readable format. You also have the right to transfer this data to another personal data controller.
- Right to object - According to Article 21 GDPR, you have the right to object to certain processing of the Personal

Data, for example such processing that is based on the legitimate interests of Olofströms Fritidsklubb Kanotcentralen AB.

- Finally, you also have the right to lodge a complaint with the Data Inspectorate, which can be contacted via datainspektionen@datainspektionen.se or 08-657 61 00.